

Community Protection

- Brent was one of the 4 lead boroughs to implement the pan London, Rescue and Response county lines project. Brent led on recruitment of the analysts, partnership coordinators and operations manager. The project went operational in sept 2018 and to date the project has received 840 referrals, 53 of those being for Brent young people. Brent is one of the highest boroughs cross London for referrals.

Out of those referrals the majority have been for intelligence purposes, due to Brent having services locally to support young people. 15 Brent young people have been supported by the Rescue and Response team and allocated a case worker for ongoing support. Please see attached case study.

The project has an engagement rate of 83%. The partnership coordinator and analysts have formed strong partnerships since implementation, and have supported with appropriate referral pathways for young people, as well as providing Brent with data around county lines for the boroughs. This has included a borough overview and a cohort of young people being exploited. Brent have set up a process to action this information to ensure those young people and families are receiving the support needed.

- The ASB Team Implemented the Borough wide PSPO for “Parks Open Spaces, Graveyards and Cemeteries”. In force 17 September 2019 to 16 September 2022.
- Since April 2019 the NCT Team has investigated over 2000 noise complaints via the noise app since reduction the out of hours service from a 7 day week to only operate on weekends. The implementation of the Noise App has provided a real time and empowering approach for residents reporting noise nuisance.
- Completion of the CCTV Capital projects, which has produced yearly savings by using Brent’s new wireless infrastructure in region of £115K per year, New system is completely data compliant. New CCTV contract covering all circumstances and comprehensive, saving’s to be made year onwards estimated £30K per year.
- Successful implementation of a multi-agency approach to managing at risk individuals through the Violence and Vulnerable Panel which aligns to the national recognised public health approach and has incorporated a number of other meetings in to one. Providing a consistent approach and one point of contact for partners with an improved outcome focus from previous years.

Regulatory Services

Trading Standards

- Home improvement trader pleaded guilty at Harrow Crown court. Paid back £79K to complainants. Was given a 98-week prison sentence, suspended for 2 years, ordered to do 150 hours community service, and we are to receive costs of £59,354.
- Signed up River Island to our Primary Authority Partnership scheme.
- Our work with IKEA under the Primary Authority Partnership assisted in the company saving £110,000 after we gave them weights and measures advice.
- Organised Crime Gang who took over £750,000 from vulnerable adults in a roofing and investments scams, given a total of 18 years after a 6 weeks trial.
- 3 Letting agents' appeals were upheld with over £8000 in penalties being awarded.
- Tobacco seizures from 24 inspections of just under 4,500 packets of cigarettes and just over 17,000 packets of chewing tobacco.
- POCA orders awarded in 2019 were of a total of £873,943, meaning TS will receive from these orders up to £63,579 and other Brent departments will receive £99,667.

Licensing

- Enforcement Team have undertaken 58 successful prosecutions.
- 9 appeals against licensing decisions at Brent Magistrate's Court all of which were dismissed by the District Judge demonstrating that Brent has a balanced robust approach to licensing.
- The first licensing authority in London to successfully apply for a closure order for a licenced premise which was causing unacceptable nuisance.
- Reviewed and adopted the Gambling and Licensing Policies. The Statement of Licensing Policy came into effect on 2nd January 2019 after extensive consultation. It has introduced cumulative impact zones(CIZ) (for the first time) for off-licences in areas where there has been evidence related to alcohol fuelled anti-social behaviour, crime and alcohol flagged ambulance call outs. Therefore, licences in the CIZ for off-licences will be refused.
- Officers now have an alternative way other than prosecution, of tackling ticket Touting and other ASB associated with Events at Wembley under the Public

Space Protection Order which came into effect on 1 January 2020. The order containing 11 prohibitions including illegal street trading (which includes ticket touting), littering, street drinking etc. in readiness for EURO 2020.

Food Safety

- A 6% improvement in broad compliance (businesses with a food hygiene rating of 3 or above) over the last 3 years; and the current 89% broadly compliant businesses is equal to England average of 89%. As a result, over half of the food businesses (1,276 out of 2,347 food businesses) in the Borough are now 5 rated and only 8 food businesses are zero rated.
- Closed down 6 food businesses to safeguard the public against food poisoning and risk of injury to health. These businesses have subsequently been re-opened after removing the health risk and ensuring they are compliant with the law but have been awarded a zero rating.

Health and Safety

- Investigating 3 major work related accidents where 1 resulted in a fatality (fall from a mezzanine floor, fall down a lift shaft and a fork lift truck fatality).

Public Safety

- Reviewed the Stadium's General Safety Certificate, undertaking safety audits and issuing Special Safety Certificates for events; to ensure the safety of everyone visiting our Borough and attending the Stadium.
- Supported a busy concert season (14 concerts); attending England games, rugby, NFL games; and Championship and FA cup finals.
- Around a million people attended the concerts in June alone and no major incidents took place.